

## Venue Access: Factory Mainspace

We endeavour to provide up-to date access information and accurate measurements to the best of our ability. Information in this document was obtained through a combination of professional audit, self-reporting by venue, input from Fringe staff, and community feedback.

We rely on patrons like you to help us stay accountable. If any information is inaccurate or needs an update, please let us know by contacting [access@fringetoronto.com](mailto:access@fringetoronto.com).

### Info at a Glance

- **Level access** to all public locations in building.
- **Accessible seating** available in Mainspace theatre.
- **Accessible washroom** available on second floor.
- **Elevator** access to second floor.
- **Narrowest width** to Mainspace and washrooms is 32".
- **Narrowest width** for all public locations in building is 28.5".

### Factory Theatre: General

- Factory Theatre is a heritage building that has been converted into a performance venue. It is retrofitted for access but not barrier-free for all patrons.
- Main entrance to Factory Theatre, through glass atrium, has level access from the street.

- Glass doors in main atrium do not have contrast markings.

## **Next Stage Festival Tent**

- The Festival Tent is located outside in the Factory courtyard.
  - Patrons can access tent via ramp or stairs.
  - All surfaces concrete.
- Ramp
  - Permanent.
  - No railings.
  - Ramp is comprised of three segments, each approximately 80" wide with a gentle slope.
  - First segment is approximately 19ft long with a gradual incline of between 10° and 20°).
  - Second segment is flat and approximately 13ft long.
  - Third segment is 15ft long with a gradual incline of between 10° and 20°).
  - There is ample space between entrance of ramp and sidewalk.
- Stairs
  - There are three permanent stairs.
  - Stairs have an 8" rise and are approximately 8ft wide.
  - No railings.
  - Temporary contrast markings indicate stair edges (may not be visible after snow or rain).
- Staff and volunteers receive some disability awareness training.
- Please indicate to staff any access needs upon arrival.
- Please indicate to staff or volunteers if you require seating while waiting for a show to be let in.

# Washrooms

- Elevator to single occupancy gender-neutral accessible washroom available on the second floor.
- Unobstructed route from main entrance to washroom:
  - After entering Factory theatre's main doors in the glass atrium proceed to elevator. Elevator is located on the far side of left wall.
  - After exiting elevator on second floor make a right turn through the open threshold and then another immediate right turn through the open door. Follow the carpeted area making a left turn and then a second left turn. Accessible washroom is on the right.
  - Alternative route requires opening two doors but has fewer turns.
  - The route has variable surfaces including carpet, wood, and concrete.
- Accessible washroom
  - 81" x 86" with automatic push button door.
  - No automatic lock. Manual lock is located on the door, 48" from ground.
  - Bathroom light is manual, 50" from ground.
  - Toilet is raised 17.5" from ground
  - Handlebars behind and to the side of the toilet.
  - Baby change table not available.
  - No adult change table.
  - No emergency call button.

- Bathroom fixtures at appropriate heights for use by patrons with mobility aids.
- Standard gender-neutral washrooms with stalls available on first and second floors.

## **Mainspace: General**

- Located on the second floor of the Factory Theatre building. Access via stairs or elevator.
- Stairs
  - Three sets of stairs with two landings between them.
  - Stair height varies from 7" to 8". Depth and width of stairs also varies.
  - Railings on one or both sides of staircase. Uppermost set of stairs is double width and has a railing in the centre as well as along both walls.
- Elevator
  - Located in Factory's glass atrium on the far left.
  - Path from elevator to accessible seating is unobstructed with two turns. After exiting elevator on the second floor make an immediate right turn through the open threshold and then an immediate left into the theatre.
  - Route floor surface is variable including smooth concrete, vinyl, and low-pile carpet.

## **Mainspace: Seating**

- Standard seating area and balcony

- Seating areas are raked and require patrons to climb multiple set of stairs.
  - No railings in raked seating areas.
  - All stairs have an 8" rise.
  - Surface indicator strips on stairs.
- Standard seating:
  - 18" l x 18" w x 18" h.
  - Approximately 14" allowance between rows.
  - All standard seats have armrests.
- Complimentary ticket for patrons that require a personal support person may be obtained when purchasing tickets.
- Alternative seating (seats with no arms and non-standard size)
  - Available by request.
  - May be reserved in advance when purchasing tickets or by presenting to Front of House at least 20 minutes before performance start time.
- Accessible seating
  - Available at the floor level of theatre eyelevel with stage.
  - Accessible seating areas can accommodate approximately 4 patrons with mobility devices.
  - Multiple patrons using mobility devices are able to sit together or next to companions using standard seating.
  - Patrons may transfer to standard or alternative seating (assistance is not available).

- Policy for accessible and alternative seating
  - May be reserved in advance when purchasing tickets or by presenting to Front of House at least 20 minutes before performance start time.

## **Priority Seating Policy**

- Priority seating is available for patrons with access needs and for those requiring a little extra time to get to their seats.
  - In order to take advantage of priority seating patrons must present themselves to Front of House at least 20 minutes in advance of show start time.
  - Audible priority seating announcement is made approximately 15 minutes prior to performance start time.
  - Priority seating cannot be guaranteed after regular house seating opens, however staff and volunteers will do their best to accommodate all patrons.

## **Visual**

- Glass doors in main atrium do not have contrast markings.
- Lighting conditions
  - Variable throughout building.
  - Low lighting in some parts of the venue.
- Environment
  - Plain walls and backgrounds throughout venue.

## **Signage**

- No Braille signage available.

- No textured touch map available.

## **Emergency Evacuation Procedures**

- Factory Theatre has a dedicated evacuation plan in place which includes consideration for people with mobility or other access needs.
- Auditory evacuation warning alerts.
- No visual evacuation warning system.
- No emergency evacuation chairs available from second floor.

## **Parking**

- Paid city street parking is available outside of building on Adelaide.
- Paid privately operated lot located near Factory Theatre on Adelaide.
  - Outdoor parking area is partially level and in need of repair but passable using a manual device.
  - Underground parking available.
  - Accessible parking does not appear to be available in private paid parking.

## **Transit**

- Wheel Trans users can be dropped off in front of the Adelaide entrance.
- Closest accessible transit routes:
  - 504 King street car (217 m).

- St Andrew subway station (1.6 km).

## **Other Info**

- Complimentary ticket policy for personal support persons may be obtained when purchasing tickets.
- Staff and volunteers receive some disability awareness training.