

Accessibility Rider

Train to Cleveland with John Ruskin

Event

Train to Cleveland with John Ruskin
Circle & Star Theatre
Upstairs above The Horseshoe Pub
Heath Street, Hampstead, London NW3

Dates: 5–7 August 2026

Time: Doors 7:30pm | Performance 8:00pm

Running time: Approximately 90 minutes, no interval

Basic Venue Information

Circle & Star Theatre is an intimate, independent theatre with **55 seats** located on the **upper floor of a historic Victorian building above a pub.**

Unfortunately **the theatre is not wheelchair accessible.**

Access to the auditorium is via a **steep Victorian staircase with two tight turns and narrow steps.** Due to the historic structure of the building, it has not been possible to install a lift, platform lift, or step-free route.

Handrails are available on both sides of the staircase.

Audience members who are able to manage stairs **with assistance are welcome.** The venue can offer the following support if requested in advance:

- Early entry to the theatre
- Reserved seating near the stage
- Staff assistance navigating the staircase

Toilets

Toilet facilities are located within the Horseshoe building and are accessed via **narrow corridors**.

The toilets consist of **standard cubicles only** and **are not wheelchair accessible**.

Seating

The auditorium contains **fixed seating for approximately 55 audience members**.

Audience members may **leave and re-enter during the performance if needed**.

If you would benefit from **priority or aisle seating**, please contact the venue in advance and they will do their best to accommodate.

Content Information

Train to Cleveland with John Ruskin is an **intimate play with music** set during a series of train journeys in 1997.

The production includes:

- Spoken dialogue
- Live music and singing
- Moderate theatrical lighting

The show does **not include strobe lighting, haze, smoke effects, pyrotechnics, or sudden loud sound effects**.

The play explores themes including:

- Family relationships
- Personal crisis and burnout
- Illness and financial stress
- Existential and spiritual questioning

Audience members are welcome to step out at any time if needed.

Hearing / Captioning

The performance is **unamplified spoken theatre** in a small venue.

At present:

- There is **no hearing loop**
- There is **no live captioning**

Future streamed or recorded versions may include captioning.

Assistance Dogs

Assistance dogs are welcome.

Please inform the venue in advance so that appropriate seating space can be arranged.

Getting to the Venue

Circle & Star Theatre is approximately **30 seconds from Hampstead Underground Station (Northern Line)**.

Please note:

- Hampstead Underground Station **does not have lift access.**

Step-free alternatives nearby include:

- **Belsize Park (Northern Line)**
- **Finchley Road (Jubilee / Metropolitan lines)**

From these stations, the theatre can be reached by taxi or bus.

Contact for Accessibility Support

If you have any access requirements or would like to discuss your visit, please contact:

hello@circleandstar.com

Advance notice allows the venue team to offer the best possible support.