



Venue Accessibility: Tarragon Mainspace

We endeavour to provide up-to date access information and accurate measurements to the best of our ability. Information contained in this Accessibility Guide was obtained through a combination of professional audit, self-reporting by venue, input from Fringe staff, and community feedback. We rely on patrons like you to help us stay accountable. If any information is inaccurate or needs updating please let us know by contacting access@fringetoronto.com.

Fringe makes use of the following areas of The Tarragon Theatre during the festival:

1st Floor

- Mainspace
- Extra Space
- Lobby

2nd Floor

- Accessible Washroom
- Solo Room

Info at a Glance

- Accessible path leads to the main entrance.

- **Level access:** to key public spaces in the building including the theatre, lobby, and washroom.
- **Narrowest width:** 33” in the corridor leading to the accessible washroom.
- **Accessible universal washroom:** Available.
- **Accessible seating:** Available.

Accessible Transit

Bus

- The closest accessible bus route is 127 Davenport. Get off at Bathurst and make your way east along Davenport, turn right (south) onto Howland Avenue. The theatre is approximately 410 meters from the bus stop at Davenport and Bathurst.

Subway

- The closest accessible subway is Bathurst Station. When you get to the station, take the 7C Bathurst bus to the first stop north of Dupont Street (“Bridgman Avenue”) and walk two blocks east on Bridgman Avenue.

Wheeltrans

- There will be enough room for Wheel-Trans to make pickups and drop-offs right in front of the main entrance on Howland Avenue.

Parking

- Ample street parking is available in the evenings across from the theatre on Bridgman Avenue.

At the Venue

Exterior

- Tactile walking surface indicators provided at curb ramps at the main intersection
- Older style, wooden benches with back support are provided off of Howland Avenue
- Box Office is located outside the main entrance to Tarragon Theatre (Howland Street).
 - Level access to Box Office.
 - All surfaces concrete/brick pavers. Some areas in disrepair.

Main Entrance

- Accessible access to main entrance off of Howland Avenue (path is slightly sloped)
- Door is 33.7" wide
- Power door operator available

Performance Space

Theatre Entrance

- The route from the main entrance to accessible seating in the Mainspace theatre is level and unobstructed through large double doors from the lobby.
- No power door operator is provided, however, doors will be propped open by volunteers before and after performance. A Fringe volunteer may be available for entry and exit assistance during Relaxed Performances.

Accessible Seating

- Accessible seating is located at the front row of the upper seating section, on both sides of the theatre.

- Accessible seating may be reserved in advance when purchasing tickets or by presenting to Front of House at the venue at least 25 minutes before performance start time.
- Accessible seating cannot be guaranteed after regular house seating opens, however, staff and volunteers will do their best to accommodate all patrons.
- Mobility device users may transfer to standard or alternative seating (assistance is not available).
- Alternative seating is available at this venue by request. May be reserved in advance when purchasing tickets or by presenting to Front of House at the venue at least 25 minutes before performance start time.

Standard Seating

- Standard seating consists of chairs that are:
 - Flexible / moveable.
 - 18” high.
 - 17” deep, with back support.
 - 17” wide, with armrests on both sides.
- Standard seating is raked. In order to get to the standard seating, you must climb multiple sets of steps/stairs, with closed risers.
 - The perimeter of the stair risers is typically marked with photoluminescent (glow in the dark) tape.
 - Stair riser height is not standard, however, it is generally lower than a regular stair and suitable for users.
 - The aisle on the right has a handrail on one side. The handrail is wooden and has an oversized grasping dimension, which may be difficult for some patrons.

Priority Seating Policy

- Priority seating available for patrons with access needs.

- In order to access priority seating patrons must present themselves to Front of House at least 20 minutes in advance of the performance start time.
- Audible and visual priority seating announcement is made approximately 15 minutes prior to performance start time.
- Priority seating cannot be guaranteed after regular house seating opens, however, staff and volunteers will do their best to accommodate all patrons.

Washrooms

Accessible Washrooms

- One universal / gender neutral washroom is provided on the 2nd floor. You must take the stairs or the elevator to get there.
- Before you get to the washroom, you must enter through a doorway to a lounge. That doorway is 33.4" wide. A power door operator is provided.
- The entrance to the bathroom is 33.4" wide, with power door operator.
 - Push to lock control provided inside with visual indicator ("occupied when lit") provided outside, above the door.
 - Large turning radius will accommodate users of most mobility aids, including larger wheelchairs and scooters.
 - Accessible toilet (18 " high) with ample transfer space on one side.
 - L-shaped grab bar at the side of the toilet and horizontal grab bar at the rear. Additionally, a fold-down grab bar is provided on transfer side, but may be difficult to use for some individuals (e.g., requires pulling up, tight grasp and is heavy).
 - Sink may not be accessible for all patrons (mounted low, with limited knee space below). Lever faucet control provided.
 - Toilet paper dispenser, soap dispenser, waste bin and automatic hand dryer are all mounted at accessible heights for most patrons.

- Emergency alarm, with large push button activation in case of emergencies, is available. It is clearly marked with identification and instruction signage, in large print (red colour).
- No adult change table.
- Baby change table is available, but may be mounted too high for some patrons at 52.5" (when closed, with no accessible handle to open) and surface at 36" high when open.
- Occupancy sensor for lighting.

Standard Washrooms

- There are two multiple occupancy washrooms — 1st floor (Women's) and the 2nd floor (Men's) — with accessible stalls that may accommodate some patrons.
 - Washroom main doors are 33" wide.
 - No power door operators are provided.
 - Entrance vestibules require multiple turns.
 - Overall, floor space is generally limited but should accommodate a 180 degree turn for users of most mobility devices.
 - Limited size accessible stalls with no interior turning radius and more limited transfer space at the side of toilets.
 - Stall door is limited at 32".
 - Toilet seat height is 16", which may be too low for some users.
 - Angled side grab bar and horizontal rear grab bar.
 - Accessible sink with sufficient knee space for most patrons is available outside the stall. It has short, lever blade faucets, with soap dispenser and lowered mirror.
 - No accessible urinal is provided in Men's washroom.
 - No baby change tables are provided.

Hearing

- Four hearing assist devices are available at Front of House. Please make a reservation when purchasing tickets.

- When possible, ASL-fluent volunteers onsite at performances with ASL Interpretation.

Visual

- Glass doors do not have contrast markings.
- Lighting conditions are variable throughout the building. Some parts of the venue have low lighting.
- No extensive accessible features (e.g., Braille/tactile and consistent lettering size, colour contrast etc.)
- Venue does not have a tactile map or directory.

General

- Flooring surfaces throughout accessible routes is carpet (entrance lobby, corridors) or painted plywood (theatres).
- 2nd floor corridor that leads to the universal washroom (adjacent to the elevator entrance) has limited clearance in some areas at 33".
- Elevator accommodates wheeled mobility aids, however, users of larger devices typically are required to back out when exiting and when multiple users are in the elevator. The elevator door is 36" wide.
- Generally, interior elevator features are accessible (lowered buttons, braille/tactile signage on panel and door jambs, emergency phone and visual indicators).
- Complimentary ticket policy for personal support persons may be obtained when purchasing tickets.
- Staff and volunteers receive some disability awareness training.

Emergency Evacuation Procedures

Evacuation Warnings

- Auditory evacuation warning to alert people.
- No visual alarms provided for users with hearing loss.

Evacuation Plan

- Fringe staff is responsible for the safe evacuation of all patrons.
- Elevator cannot be used during evacuation. No evacuation chair(s) provided for the 2nd floor.

Detailed Information

- For detailed information please contact the Fringe during regular business hours at (416) 966-1062 or general@fringetoronto.com.