

Venue Accessibility Information: *Paintbox Bistro*

Info at a Glance

Paintbox Bistro, 555 Dundas St. E. Toronto. (Dundas & Sackville)

- Level access to all public spaces in the building.
- Narrowest width for access to performance space and washrooms is three feet
- Accessible seating is available
- Single floor location

Accessible Transit

Accessible TTC routes are available to this location.

- **Parking:** Street parking is available on Dundas St. Paid parking is available at Freshco Dundas & Parliament.
- **Wheel-Trans:** the designated Wheel-Trans drop-off for this location is Dundas & Sackville
- **Public Transit:** the nearest accessible TTC station is Dundas. The nearest accessible bus / streetcar stop is Dundas & Sackville

Ticket Booth

- The ticket booth is on ground level outside of the venue. There are no ramps or stairs. There is pavement outside the location and level concrete floors inside. The booth is at the entrance of the location so there will be people going in and out.

Lobby / Bar

- Paintbox is a single level location. There are no stairs or ramps to navigate. There are level concrete floors in the seating areas and by the food and beverage counter. Light comes in through windows surrounding the location and overhead lighting. Someone using a mobility device would have no problem ordering.

Performance Space

- **Accessible Seating**
 - The location is a large space bistro. There is plenty of room to accommodate as much accessible seating as required. There are no bumps or lips on the floor to traverse.
 - Device storage is available. Patrons can ask front of house for assistance.
- **Standard seating**
 - Patrons are seated in chairs around rectangular dining tables
 - There is also bench seating available. There are no seats with arm rests.

Doorways

- The narrowest doorway patrons must go through is three feet.
- There are no thresholds

Bathroom

- There is an accessible single occupant bathroom as well as gendered bathrooms.
- There is one grab bar located in the accessible bathroom on the wall to the right of the toilet and one behind it.
- There is no emergency call button.
- The roll under sink is just under three feet
- There is a baby change table.
- The hallway leading to the bathrooms is five feet wide
- The lighting in the bathroom is bright.

Emergency Evacuation Procedures

- **Evacuation Warnings:** In case of an emergency we will announce evacuation from the stage and from front of house.
- **Evacuation Plan:** The venue is a single floor. There are doors leading outside to the patio from the performance area. Patrons can exit through there or through the bistro.
- **Detailed information:** For more detailed information regarding emergency evacuation procedures patrons can contact Allison Gibson allison@paintboxcatering.ca

Hearing

- We will not be providing assistive listening devices in this venue. Nor will there be American Sign Language interpreters on site.

Visual

- There are no contrast markings on the glass doors that separate the performance area from the rest of the café.
- The venue is surrounded by glass windows. There is lot of natural light from outside and café lighting overhead.

General

- Complimentary tickets are available for personal support persons. They may be obtained when purchasing tickets
- We do not have a service dog relief area.

Priority Seating

- Priority seating is available for patrons with access needs.
- Doors to the performance area open an hour before the show.
- In order to access priority seating patrons must present themselves to Front of House at least 25 minutes in advance of the show start time.

- Priority seating cannot be guaranteed after regular house seating opens, however, staff and volunteers will do their best to accommodate all patrons.

Signage

- There is no braille signage available at this location. Nor is there a textured touch map.

Decoration

- Surrounded by windows the location is bright, open and welcoming.